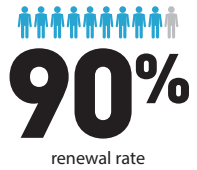


CATAPULT MANAGED SERVICES

Catapult Managed Services provides traditional IT support and monitoring services, as well as a unique, all-access pass to Catapult’s great consulting team at a predictable monthly subscription rate and customized to your unique business needs, simplifying how technology is purchased.

Catapult Managed Services can:

- Provide you with experts on demand
- Transform your business operations
- Enable business departments to innovate with speed and drive revenue
- Sustain mission-critical applications and solutions
- Modernize your IT systems over time
- Augment your overtaxed IT team
- Help you optimize for the cloud



Complete Coverage / Continuous Delivery for Fixed Monthly Rate

Application Services	Infrastructure Services	Cloud Services	Advisory Services	Solution Services
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Support, Monitoring, and Customer Success Management

Reliable Time to Market	Stability	Leverage/Design	Align IT to Economic Constraints	Portals
Application Cost Management	Optimize and Right-Size	Azure, AWS, Hybrid	UCX, OCM	Workflows
Quality Assurance			Impact Analysis	Automations

HOW IT WORKS

- You commit to a monthly subscription budget
- Catapult provides a team of dedicated, expert-level resources at a discounted rate
- CSM helps define priorities for the month
- You see results quickly and provide feedback to CSM
- CSM actively monitors projects and provides advice on future efforts
- You can request surge capacity through CSM at any time

Simplifying how IT is purchased

For IT

Simplified IT

Response time guarantees

Customer service focus

Mature Service Processes with 6 years experience

Subject matter experts available on demand

Lower, consistent monthly spend becomes operational expense within approval of business buyers

Agile, adjust-as-you-go flexible service program

For Business

Simplified IT

Agile, monthly project adjustments

Single, annual contract regardless of projects completed

Flexible resource pool provides exact skillsets you need

Predictable monthly IT spend

Your internal team focuses on strategic issues and collaborates with experts



Customer Success Manager

Catapult, above all, is focused on your success. Our customer success manager is an advocate for ensuring value to your business. They proactively monitor your subscription, ensuring you get full value out of the services you purchase. They review your solutions and suggest ways to modernize and improve your solutions based on the technologies we support.

Because understanding your business is key, we provide a consistent delivery team who knows your business well. When necessary, this core team has immediate access to hard-to-find and hard-to-staff technology experts to quickly solve your business problems.

Supporting more than 33 technologies including:

 Office 365  Windows  Exchange

 SharePoint 

OUR PROMISE

We always deliver

We're easy to work with

We bring the whole team

TO YOU

 **Catapult**

How can we help you?

1-800-528-6248 info@CatapultSystems.com

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